Families receiving energy compensation to be protected from disconnection during cold season



Vulnerable households experiencing difficulties paying their energy bills in full will continue to have access to natural gas, electricity, and thermal energy during the cold season. The Government has approved a draft law establishing clear conditions for protecting consumers from disconnection.

“In addition to the financial support we provide to citizens through the government energy compensation program, we want to ensure additional protection for vulnerable families so that they are not left without heating, natural gas, or electricity during the cold season when they face financial difficulties,” said Natalia Plugaru, Minister of Labour and Social Protection.

The measure will apply to households that cumulatively meet the following conditions: they receive energy compensation in the form of a cash payment, pay at least 50% of the current bill, and have accumulated debts during the cold season of no more than 5,000 lei for natural gas or thermal energy and 1,500 lei for electricity. The thresholds apply separately to each service.

Another change concerns the permanent establishment of the cold season, from November 1 to March 31, without the need to amend the law for each cold season. Protection will apply starting from the month for which the right to compensation was established and until the end of the cold season.

For the 2026–2027 cold season, an estimated 660,000 to 670,000 households will receive energy compensation. Under the proposed amendments, they will also benefit from protection against disconnection, under the conditions established by law.

Protection against disconnection does not cancel accumulated debts or consumers’ obligation to pay for the services they use.

The draft law will be submitted to Parliament for consideration and adoption.

